**About the role**

|  |  |
| --- | --- |
| **Role**Quality Control Specialist | **Location and hours**CoalvilleMonday to Friday 7am – 5pm |
| **Band**Specialist | **Salary**up to £32,000 plus benefits |
| **What you’ll be doing**You will have the exciting opportunity to showcase your skills as part of our Quality Control (QC) team and collaborate closely with our QC Supervisor to ensure thorough and high-quality inspections at every stage. Our QC Specialists play a crucial role in ensuring that every vehicle meets Motability Operations established quality standards by preforming a thorough visual inspection of both exterior and interior components.Using a state-of-the-art digital management system to help aid the QC process you will have access to repairs and methods carried out on each work line and the ability to image and re estimate areas of work that do not meet our quality standards. |
| **About you**We are a diverse business looking for a detail-oriented person, with a passion for automotive industry that puts quality at the beginning of every process. Your knowledge and experience will ensure that every vehicle is inspected and repaired to meet its individual sale channel. You will thrive in a dynamic environment and enjoy working with a team to achieve our shared goals.  |
| **Minimum criteria*** Previous experience in automotive QC or similar industries
* Exceptional attention to detail
* Strong communication and teamwork skills
* Ability to work independently and manage time effectively
* Able to legally drive a manual vehicle in the UK

**Who you’ll be working with**As a Quality Control Specialist, you will be part of a dynamic and collaborative team dedicated to delivering high-quality assessments and vehicles. You will work alongside other vehicle professionals who share your passion for excellence in the industry and technology.  |
|  |
|  |
| **We’re Motability Operations** |
| **About us**We’re the company behind the Motability Scheme. We exist to deliver smart, sustainable solutions that improve our customers’ mobility in a fast-changing world. We’re the UK’s largest car leasing company and we help over 750,000 people get on the road.We employ over 1800 people, across London, Bristol, Edinburgh, and Coalville. We know our people are key to our success, so we aim to create an environment that allows our employees to flourish. We look for highly motivated people with a combination of commercial sense and real enthusiasm to meet our customers' needs. |
| **What we do**We lease a wide range of tailored mobility solutions to people who receive of one of the Government’s qualifying mobility allowances. Our customers choose a car, Wheelchair Accessible Vehicle (WAV), scooter or powered wheelchair that best suits their needs. We take care of their insurance, breakdown, servicing and more, as part of our worry-free package.At the end of the lease, our customers can exchange their vehicle for a brand-new model. Each year we sell and move around 200,000 cars. This makes us the largest supplier of single-source vehicles back into the used car market.The Scheme has been providing affordable, worry-free motoring for over 45 years. We pride ourselves on delivering outstanding customer service, with an independent customer satisfaction rating of 9.6 out of 10. |
| **How we work**[Visit our website](https://www.motabilityoperations.co.uk/careers/) to find out more.We do our best to accommodate part-time and flexible working requests, where possible, to build on our culture of trust, empowerment, and flexibility.**Our beliefs and values**We believe in building a diverse workforce, where our people are empowered to attend work as their true selves. We encourage people from all backgrounds to apply.We want to sustain a nurturing culture. And our people to be rewarded equally, regardless of race, national or ethnic origin, sexual orientation, age, disability, or gender.Our values are at the heart of everything we do:* We believe no one should be left behind à We find solutions
* We believe we must take the lead à We drive change
* We believe everything starts with the customer à We care
 |
| **What we can offer you**

|  |  |
| --- | --- |
|  | **Pay**: competitive salary, with a yearly discretionary bonus, based on your performance |
|  | **Holiday**: 28 days, and you can buy and sell days |
|  | **Pension**: 15% non-contributory pension (9% during probation) |
|  | **Health and wellbeing**: Private Medical Insurance cover available for all employees and free health screenings for over 50s. Life assurance at four times your basic salary, to give you ~~a~~ peace of mind. Free access to healthcare apps like Peppy, Unmind, and Aviva Digital GP. Mental Health Allies and an Employee Assistance Programme |
|  | **Development**: A library of internal training on our myLearn platform |
|  | **Family friendly**: We have competitive family leave policies |
|  | **Diversity and inclusion**: We embrace the diversity of our people and empower them to come to work as their true selves. We want them to flourish and be rewarded equally. We have Employee Network Groups, and we pride ourselves on being inclusive and all our offices have first-rate disability access |
|  | **Helping our community**: One volunteering day each year, and access to volunteering platform Neighbourly |
|  | **Schemes**: Car Benefit Scheme for electric and hybrid cars. This means you can lease a brand-new electric or plug-in hybrid car, with insurance and more, for a fixed monthly amount. Cycle to Work Scheme. Employee Discount Scheme, to save money across lots of retailers |
|  | **Other, voluntary benefits**: charitable giving, critical illness insurance, dental insurance, health and cancer screenings for you and your partner, discounted gym memberships and season ticket loans, free fresh fruit and snacks in the office |

 |