**About the role**

|  |  |
| --- | --- |
| **Role**  Exterior Smart Technician | **Location and hours**  Coalville Site based  Monday - Friday 8.00am – 5.00pm |
| **Band**  Specialist | **Salary**  Up to £34,000 + Plus benefits |
| **What you’ll be doing**  Joining Vehicle Solutions, part of Motability Operations Limited, the UK’s largest vehicle leasing company.  Due to growth and the opening of our new state of the art refurbishment centre we are seeking an Exterior Smart Technician to join our vehicle reconditioning team in Coalville, Leicestershire. Reporting into the quality and inspection team leads, the principal objective of this role is to ensure that vehicles are prepared in accordance with the required reconditioning standards.  Our Exterior Smart Technicians play a crucial role, ensuring that vehicles meet Motability Operations specific performance and quality standards by enhancing the appearance of our vehicle’s paintwork.  Using the latest paint smart repair, polishing and plastic rectification techniques along with the latest cosmetic tooling and repair materials to ensure that quality and a right first-time approach to repair methods is fundamental to our success. | |
| **About you**  We are a diverse business looking for an Exterior Smart Technician, with a passion for the automotive industry that puts quality at the beginning of every process. Your keen eye and technical knowledge will ensure that vehicles within the quality and inspection teams are accurately repaired to Motability standards. Proficient in using the latest methods, we are looking for someone who enjoys working in a dynamic environment, collaborating with your team to achieve goals. | |
|  | |
| **Minimum criteria**  You’ll need all of these.   * Block and polish techniques * Plastic repair techniques * Smart repair techniques * Paint mixing knowledge * Paint rectification experience * Able to legally drive a manual vehicle in the UK   **Who you’ll be working with**  As a Smart Technician, you will be part of a dynamic and collaborative team dedicated to delivering high-quality vehicles to our customers. You will work alongside other vehicle professionals who share your passion for automotive industry and technology. | |
|  | |
|  | |
| **We’re Motability Operations** | |
| **About us** We’re the company behind the Motability Scheme. We exist to deliver smart, sustainable solutions that improve our customers’ mobility in a fast-changing world. We’re the UK’s largest car leasing company and we help over 750,000 people get on the road.  We employ over 1800 people, across London, Bristol, Edinburgh, and Coalville. We know our people are key to our success, so we aim to create an environment that allows our employees to flourish. We look for highly motivated people with a combination of commercial sense and real enthusiasm to meet our customers' needs. | |
| **What we do**  We lease a wide range of tailored mobility solutions to people who receive of one of the Government’s qualifying mobility allowances. Our customers choose a car, Wheelchair Accessible Vehicle (WAV), scooter or powered wheelchair that best suits their needs. We take care of their insurance, breakdown, servicing and more, as part of our worry-free package.  At the end of the lease, our customers can exchange their vehicle for a brand-new model. Each year we sell and move around 200,000 cars. This makes us the largest supplier of single-source vehicles back into the used car market.  The Scheme has been providing affordable, worry-free motoring for over 45 years. We pride ourselves on delivering outstanding customer service, with an independent customer satisfaction rating of 9.6 out of 10. | |
| **How we work**  [Visit our website](https://www.motabilityoperations.co.uk/careers/) to find out more.  We do our best to accommodate part-time and flexible working requests, where possible, to build on our culture of trust, empowerment, and flexibility.  **Our beliefs and values**  We believe in building a diverse workforce, where our people are empowered to attend work as their true selves. We encourage people from all backgrounds to apply.  We want to sustain a nurturing culture. And our people to be rewarded equally, regardless of race, national or ethnic origin, sexual orientation, age, disability, or gender.  Our values are at the heart of everything we do:   * We believe no one should be left behind à We find solutions * We believe we must take the lead à We drive change * We believe everything starts with the customer à We care | |
| **What we can offer you**   |  |  | | --- | --- | |  | **Pay**: competitive salary, with a yearly discretionary bonus, based on your performance | |  | **Holiday**: 28 days, and you can buy and sell days | |  | **Pension**: 15% non-contributory pension (9% during probation) | |  | **Health and wellbeing**: Private Medical Insurance cover available for all employees and free health screenings for over 50s. Life assurance at four times your basic salary, to give you ~~a~~ peace of mind. Free access to healthcare apps like Peppy, Unmind, and Aviva Digital GP. Mental Health Allies and an Employee Assistance Programme | |  | **Development**: A library of internal training on our myLearn platform | |  | **Family friendly**: We have competitive family leave policies | |  | **Diversity and inclusion**: We embrace the diversity of our people and empower them to come to work as their true selves. We want them to flourish and be rewarded equally. We have Employee Network Groups, and we pride ourselves on being inclusive and all our offices have first-rate disability access | |  | **Helping our community**: One volunteering day each year, and access to volunteering platform Neighbourly | |  | **Schemes**: Car Benefit Scheme for electric and hybrid cars. This means you can lease a brand-new electric or plug-in hybrid car, with insurance and more, for a fixed monthly amount. Cycle to Work Scheme. Employee Discount Scheme, to save money across lots of retailers | |  | **Other, voluntary benefits**: charitable giving, critical illness insurance, dental insurance, health and cancer screenings for you and your partner, discounted gym memberships and season ticket loans, free fresh fruit and snacks in the office | | |