

About the role

Role

Portfolio Performance and Insight Lead

Location and hours

Bristol or London

35 hours per week

Hybrid working with minimum 3 days per week in the office

Band

Senior specialist

Salary

Competitive salary

What you'll be doing

This position sits within the MO Technology function and reports into the Portfolio Partner and SIC lead. The role will be responsible for directing and consolidating all investment planning activity and outcomes-based reporting across Business and Technology. This role will be central to the strategic foresight and planning across the Investment cycle, providing a total view of investment.

The role will work across product, project and pipeline work to ensure the front door to investment allocation/decision making process is running as efficiently as possible.

This role will support with Investment scenario modelling and portfolio risk analysis, shaping and coordinating the relevant portfolio forums, acting as the central portfolio liaison to the product operations team and the business. The role will be heavily data and reporting focussed with an onus to automate and streamline activity.

The role will work to form effective relationships with the partners, product, finance and other key functions to gather and produce a consolidated view of all investment requests, early discovery work, pipeline and in-flight activity.

This role will create an automated reporting mechanism using appropriate tooling and AI driven analytics to ensure a continuous cohesive view of all Investment (product, project and pipeline) applying a strategic and commercial lens. The role will work for the portfolio partner and SIC lead helping to drive commercial insight, analysis and reporting across the group investment portfolio.

This role will need to help build a powerful narrative around each investment ask, helping to shape any business cases and forum submissions.

This role will support the SIC lead partner with the production of the monthly Strategic Investment Committee. The Portfolio team will lead through a partnership model, helping the business and Technology create a cohesive strategic pipeline of value led investment propositions.

The role is co-responsible for building an automated digital first reporting and insight function that will partner with the Product team to manage the overall investment pipeline

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and embed the investment prioritisation model, helping to drive effective Executive value led decision making.

The role will also lead the implementation of a robust benefits tracking and management process, impact assessments, risks and issues identification in support of the Partner leads and the SIC, enabling recommended options to be presented to the relevant stakeholders.

About you

- A commercially driven individual with hands on experience producing strategic analysis and reporting
- Experience working in an agile environment and has previously worked within a portfolio and product environment
- Demonstrable experience in change management through both portfolio management and value focussed product/project delivery
- Thrives in a fluid environment, helping to drive positive change
- Experience working with senior internal/external stakeholders
- Experience building digital reporting and producing clear narratives around the pipeline.
- Demonstratable experience in operating within a strategic function, surfacing value and connecting the dots across a broad scope of work
- Ability to build insight and analytics using AI tooling
- Demonstrable experience in building forward looking dashboards, reports and presentations
- Power BI and reporting experience
- Systems thinking, problem solving, analytical skills & a collaborative team player with strong relationship management skills
- Highly Numerate with an ability to translate strategy into commercial value
- Strong attention to detail
- Ability to constructively challenge and ensure deadlines are met by assigned owners

Minimum criteria

You'll need all of these.

- A solid understanding of Technology operating models and the evolving technology landscape/trends
- Reporting experience
- Experience working with Portfolio and Product tooling
- strong commercial and financial experience
- Very strong EQ and ability to work with a myriad of stakeholders at varying levels of seniority.
- Demonstrate the ability to create a strong and forward-thinking reporting and insight
- Ability to consume complex data and underlying strategies and translate them into a cohesive narrative and roadmap.
- Broad technology experience with a good understanding of the underlying technology functions (Engineering, Architecture, data)
- Experience creating strategy in a product led organisation

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Who you'll be working with

The Technology division at MO is going through exciting transformation and this role sits within a newly formed senior leadership team. This team has overall responsibility for the delivery of technology at MO, working collaboratively to meet the needs of the customer and strategic business objectives. The team are a highly skilled group of portfolio and project specialist that deliver effectively and are committed to delivering the strategic objective of the technology department and the business. They work across the technology function and adopt a collaborative approach to tasks. They have a commercial mindset and approach, ensuring resourcing, supplier approach, and costs are aligned to the strategic objectives. They encourage speed and efficiency in delivery whilst ensuring overarching portfolio disciplines.

We're Motability Operations

About us

We're the company behind the Motability Scheme. We exist to deliver smart, sustainable solutions that improve our customers' mobility in a fast-changing world. We're the UK's largest car leasing company and we help over 815,000 people get on the road.

We employ over 1800 people, across London, Bristol, Edinburgh, and Coalville. We know our people are key to our success, so we aim to create an environment that allows our employees to flourish. We look for highly motivated people with a combination of commercial sense and real enthusiasm to meet our customers' needs.

What we do

We lease a wide range of tailored mobility solutions to people who receive of one of the Government's qualifying mobility allowances. Our customers choose a car, Wheelchair Accessible Vehicle (WAV), scooter or powered wheelchair that best suits their needs. We take care of their insurance, breakdown, servicing and more, as part of our worry-free package.

At the end of the lease, our customers can exchange their vehicle for a brand-new model. Each year we sell and move around 200,000 cars. This makes us the largest supplier of single-source vehicles back into the used car market.

The Scheme has been providing affordable, worry-free motoring for over 45 years. We pride ourselves on delivering outstanding customer service, with an independent customer satisfaction rating of 9.6 out of 10.

How we work

We work in a hybrid way. That means remotely for up to two days each week and in our great office spaces the rest of the time. This gives us a good work/life balance and lets us collaborate and deliver for our customers. [Visit our website](#) to find out more.

We do our best to accommodate part-time and flexible working requests, where possible, to build on our culture of trust, empowerment, and flexibility.

Our beliefs and values

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We believe in building a diverse workforce, where our people are empowered to attend work as their true selves. We encourage people from all backgrounds to apply.

We want to sustain a nurturing culture. And our people to be rewarded equally, regardless of race, national or ethnic origin, sexual orientation, age, disability, or gender.

Our values are at the heart of everything we do:

- We believe no one should be left behind → We find solutions
- We believe we must take the lead → We drive change
- We believe everything starts with the customer → We care

What we can offer you



Pay: competitive salary, with a yearly discretionary bonus, based on your performance



Holiday: 28 days, and you can buy and sell days



Pension: 15% non-contributory pension (9% during probation)



Health and wellbeing: Private Medical Insurance cover available for all employees and free health screenings for over 50s. Life assurance at four times your basic salary, to give you peace of mind. Free access to healthcare apps like Peppy, Unmind, and Aviva Digital GP. Mental Health Allies and an Employee Assistance Programme



Development: A library of internal training on our myLearn platform



Family friendly: We have competitive family leave policies



Diversity and inclusion: We embrace the diversity of our people and empower them to come to work as their true selves. We want them to flourish and be rewarded equally. We have Employee Network Groups, and we pride ourselves on being inclusive and all our offices have first-rate disability access



Helping our community: One volunteering day each year, and access to volunteering platform Neighbourly



Schemes: Car Benefit Scheme for electric and hybrid cars. This means you can lease a brand-new electric or plug-in hybrid car, with insurance and more, for a fixed monthly amount. Cycle to Work Scheme. Employee Discount Scheme, to save money across lots of retailers



Other, voluntary benefits: charitable giving, critical illness insurance, dental insurance, health and cancer screenings for you and your partner, discounted gym memberships and season ticket loans, free fresh fruit and snacks in the office