

## About the role

### Role

Platform Engineer

### Location and hours

Bristol

35 hours per week

Hybrid working with minimum 3 days per week in the office

### Band

Expert

### Salary

Competitive salary

## What you'll be doing

### Strategy and development

- Support and provide input to help commission a clear and compelling product.
- Assist with design solutions that bring efficiencies to the business.
- Assist with the creation of a comprehensive product roadmap that aligns with business goals and customer needs. Prioritise features and initiatives based on strategic value.

### Platform development

- Work closely with our colleague to understand the requirements. Foster a collaborative and agile work environment.
- Explore methods to improve user experience by leveraging self-service and automation.
- Identify inefficiencies and remediate with a focus on the thinnest viable model.
- Stay up to date with industry trends and explore new technologies to enhance the platform.

## Minimum criteria

- Experience working with AWS (eg VPC, RDS, API Gateway, SES, Route53)
- Experience working with Terraform
- Strong command line experience with Linux (minimum of 2 years)
- Proficient at scripting with one or more of the following: Bash or Python
- Automating delivery of Infrastructure as Code e.g. Terraform
- Proficient knowledge in Agile methodologies, particularly Scrum or Kanban
- Any experience with Internal Developer Platforms is beneficial
- Any experience with container technologies using Docker and Kubernetes is beneficial

## Who you'll be working with

You will be part of a dynamic and collaborative team responsible for maintaining and optimizing our critical Infrastructure platform's. You will work closely with platform engineers, security teams, and other stakeholders to ensure the platform meets the needs of our business.



## **We're Motability Operations**

### **About us**

We're the company behind the Motability Scheme. We exist to deliver smart, sustainable solutions that improve our customers' mobility in a fast-changing world. We're the UK's largest car leasing company and we help over 860,000 people get on the road.

We employ over 1800 people, across London, Bristol, Edinburgh, and Coalville. We know our people are key to our success, so we aim to create an environment that allows our employees to flourish. We look for highly motivated people with a combination of commercial sense and real enthusiasm to meet our customers' needs.

### **What we do**

We lease a wide range of tailored mobility solutions to people who receive of one of the Government's qualifying mobility allowances. Our customers choose a car, Wheelchair Accessible Vehicle (WAV), scooter or powered wheelchair that best suits their needs. We take care of their insurance, breakdown, servicing and more, as part of our worry-free package.

At the end of the lease, our customers can exchange their vehicle for a brand-new model. Each year we sell and move around 200,000 cars. This makes us the largest supplier of single-source vehicles back into the used car market.

The Scheme has been providing affordable, worry-free motoring for over 45 years. We pride ourselves on delivering outstanding customer service, with an independent customer satisfaction rating of 9.6 out of 10.

### **How we work**

We work in a hybrid way. That means remotely for up to two days each week and in our great office spaces the rest of the time. This gives us a good work/life balance and lets us collaborate and deliver for our customers. [Visit our website](#) to find out more.

We do our best to accommodate part-time and flexible working requests, where possible, to build on our culture of trust, empowerment, and flexibility.

### **Our beliefs and values**

We believe in building a diverse workforce, where our people are empowered to attend work as their true selves. We encourage people from all backgrounds to apply.

We want to sustain a nurturing culture. And our people to be rewarded equally, regardless of race, national or ethnic origin, sexual orientation, age, disability, or gender.

Our values are at the heart of everything we do:

- We believe no one should be left behind → We find solutions
- We believe we must take the lead → We drive change
- We believe everything starts with the customer → We care

# Motability Operations

## What we can offer you



**Pay:** competitive salary, with a yearly discretionary bonus, based on your performance



**Holiday:** 28 days, and you can buy and sell days



**Pension:** 15% non-contributory pension (9% during probation)



**Health and wellbeing:** Private Medical Insurance cover available for all employees and free health screenings for over 50s. Life assurance at four times your basic salary, to give you peace of mind. Free access to healthcare apps like Peppy, Unmind, and Aviva Digital GP. Mental Health Allies and an Employee Assistance Programme



**Development:** A library of internal training on our myLearn platform



**Family friendly:** We have competitive family leave policies



**Diversity and inclusion:** We embrace the diversity of our people and empower them to come to work as their true selves. We want them to flourish and be rewarded equally. We have Employee Network Groups, and we pride ourselves on being inclusive and all our offices have first-rate disability access



**Helping our community:** One volunteering day each year, and access to volunteering platform Neighbourly



**Schemes:** Car Benefit Scheme for electric and hybrid cars. This means you can lease a brand-new electric or plug-in hybrid car, with insurance and more, for a fixed monthly amount. Cycle to Work Scheme. Employee Discount Scheme, to save money across lots of retailers



**Other, voluntary benefits:** charitable giving, critical illness insurance, dental insurance, health and cancer screenings for you and your partner, discounted gym memberships and season ticket loans, free fresh fruit and snacks in the office