

About the role

Role

IT Continuity Analyst

Location and hours

Bristol or Edinburgh

35 hours per week

Hybrid working with minimum 3 days per week in the office

Band

Specialist

Salary

Competitive salary plus excellent Benefits

What you'll be doing

Reporting into the IT Continuity Lead, the IT Continuity Analyst is responsible for supporting IT Continuity processes and being an advocate for IT and Business Continuity across Motability Operations.

The scope of the role includes, but not exclusively, protection against:

- Conventional continuity events.
- All existing and future types of cyber and extortion threats.
- Supplier stability and viability scenarios.
- Environmental changes and disasters.

The role is responsible for overseeing and governance in the creation of preventive and recovery systems to deal with these threats to the organisation, ensuring process continuity in the wake of an event. A key goal is delivering achievable and verifiable restoration plans.

Planning for ransomware defence along a pre-attack, peri-attack, post-attack framework focusing on prevention, detection and recovery.

Working with the Security Operations team to continue to Implement a program of ransomware defence using preventative and detective techniques.

Integrating cybersecurity into existing Business Continuity (BC) and Disaster Recovery (DR) strategies.

Day to day objectives in liaison with the Business Risk and Business Continuity teams:

- Scenario Planning
- Support the co-ordination of Disaster Recovery tests
- Supporting programmes and projects with DR expectations
- Continuous Improvement and Reporting
- Business Continuity Planning (BCP)
- Supporting the completion of Business Impact Analysis (BIA) and running IT risk assessments.
- Overseeing continuity solutions implementation.
- Governance of testing and acceptance plans
- Risk analysis and evaluation.

Motability Operations

About you

This role is perfect for someone who is passionate about understanding and steering aspects of IT Continuity, protecting organisational systems and customer data and ensuring cyber resiliency.

The ideal candidate will have the ability to engage with, persuade and encourage business and IT Teams in designing, managing, and implementing defences and plans in a cloud-first security environment.

You should have an interest in the current and emerging threats from ransomware/extortion, climate change environment risks and classic disaster recovery scenarios. Understanding of cloud infrastructure and defence technologies and strategies would be highly beneficial.

You will need to be able to communicate effectively to influence others, share insights or escalate risks and issues.

- This role is most suited to someone who is a self-starter, thrives for quality and makes others better
- A balance of technical and people skills to achieve the expectations of the role
- Able to work independently or effectively as part of a team
- Demonstrate the ability to prioritise successfully and manage conflicting demands
- Flexible and adaptable attitude willing to undertake other ad hoc duties as required
- You are self-motivated, always keen to expand your knowledge and expertise
- You will have an interest in developing yourself, learning new skills and growing in Cloud technologies

Minimum criteria

You'll need all of these.

- Experience working with internal MO Support Teams, Third parties and other programmes
- Able to promote best practice for IT and Business Continuity
- You can manage time and multiple priorities well
- Drive continuous improvement initiatives
- Engineering experience of Cloud Platform such as AWS, Azure and Kubernetes is advantageous

Who you'll be working with

The purpose of this team is to protect the organisation from cyber threats and allow our customers to trust that we safeguard their information.

The Team covers all the standard Cyber Security domains, including:

- Security Operations.
- Service Resilience.
- Security and Risk Management.
- Asset Security.
- Security Engineering.
- Communications and Network Security.
- Identity and Access Management.
- Security Assessment and Testing.

Motability Operations

- Software Development Security.

We'll check these

DBS Check

We're Motability Operations

About us

We're the company behind the Motability Scheme. We exist to deliver smart, sustainable solutions that improve our customers' mobility in a fast-changing world. We're the UK's largest car leasing company and we help over 800,000 people get on the road.

We employ over 1800 people, across London, Bristol, Edinburgh, and Coalville. We know our people are key to our success, so we aim to create an environment that allows our employees to flourish. We look for highly motivated people with a combination of commercial sense and real enthusiasm to meet our customers' needs.

What we do

We lease a wide range of tailored mobility solutions to people who receive one of the Government's qualifying mobility allowances. Our customers choose a car, Wheelchair Accessible Vehicle (WAV), scooter or powered wheelchair that best suits their needs. We take care of their insurance, breakdown, servicing and more, as part of our worry-free package.

At the end of the lease, our customers can exchange their vehicle for a brand-new model. Each year we sell and move around 200,000 cars. This makes us the largest supplier of single-source vehicles back into the used car market.

The Scheme has been providing affordable, worry-free motoring for over 45 years. We pride ourselves on delivering outstanding customer service, with an independent customer satisfaction rating of 9.6 out of 10.

How we work

We work in a hybrid way. That means remotely for up to two days each week and in our great office spaces the rest of the time. This gives us a good work/life balance and lets us collaborate and deliver for our customers. [Visit our website](#) to find out more.

We do our best to accommodate part-time and flexible working requests, where possible, to build on our culture of trust, empowerment, and flexibility.

Our beliefs and values

We believe in building a diverse workforce, where our people are empowered to attend work as their true selves. We encourage people from all backgrounds to apply.

We want to sustain a nurturing culture. And our people to be rewarded equally, regardless of race, national or ethnic origin, sexual orientation, age, disability, or gender.

Our values are at the heart of everything we do:

- We believe no one should be left behind → We find solutions
- We believe we must take the lead → We drive change
- We believe everything starts with the customer → We care

Motability Operations

What we can offer you



Pay: competitive salary, with a yearly discretionary bonus, based on your performance



Holiday: 28 days, and you can buy and sell days



Pension: 15% non-contributory pension (9% during probation)



Health and wellbeing: Private Medical Insurance cover available for all employees and free health screenings for over 50s. Life assurance at four times your basic salary, to give you peace of mind. Free access to healthcare apps like Peppy, Unmind, and Aviva Digital GP. Mental Health Allies and an Employee Assistance Programme



Development: A library of internal training on our myLearn platform



Family friendly: We have competitive family leave policies



Diversity and inclusion: We embrace the diversity of our people and empower them to come to work as their true selves. We want them to flourish and be rewarded equally. We have Employee Network Groups, and we pride ourselves on being inclusive and all our offices have first-rate disability access



Helping our community: One volunteering day each year, and access to volunteering platform Neighbourly



Schemes: Car Benefit Scheme for electric and hybrid cars. This means you can lease a brand-new electric or plug-in hybrid car, with insurance and more, for a fixed monthly amount. Cycle to Work Scheme. Employee Discount Scheme, to save money across lots of retailers



Other, voluntary benefits: charitable giving, critical illness insurance, dental insurance, health and cancer screenings for you and your partner, discounted gym memberships and season ticket loans, free fresh fruit and snacks in the office