**ROLE PROFILE**

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| **Role:** | **Vehicle Inspector** |
| **Location:** | **Coalville** |
| **Band:** | **2** |
| **Hours** | **45h week** |
| **Pre-Employment Checks** | **DBS Check** [ ]  **Financial Check** [ ]  **Qualification Check** [ ]  |
| **Purpose of Role:** | Motability Operations are currently recruiting for a Vehicle Inspector to join our team in Coalville on a full-time, permanent basis. You will join a team of dedicated Inspectors to carry out the initial assessment on our vehicles. This role reports into the Inspection Supervisor.As Vehicle Inspector you will inspect vehicles and assess any damage sustained, as per Motability Inspection Standard specification and reporting criteria, identifying the cost and time scales for repair.You will be responsible for delivering a detailed and accurate estimate based on the current inspection standards at our Coalville site working in a dedicated inspection building. This is an exciting opportunity for a logical individual who enjoys working in a fast-paced environment.Key responsibilities * Inspect vehicles, record details accurately and fully assess the extent of any sustained damage, having a keen eye for detail and in line with Motability Inspection Standards specification.
* Identify the correct repair methods.
* Effectively communicate with Coalville team
* Ability to work to deadlines and targets and strong organisational and multi-tasking skills.
* To respond proactively to site and KPI targets
* Use bespoke inspection software
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| **About you:** | To be successful in this role you will have to have at previous experience in this job role, able to work effectively as part of a team and able to adapt your inspection as per required amendments. |
| **Minimum criteria:** | • Full UK Driving license• Able to cope well under pressure and work effectively within a team• Good Attention to detail• Ability to work in a complex, fast paced operations function.• Interpersonal and communication skills.• Experience of working to deadlines with quality output.* Vehicle inspection experience is desirable
* Knowledge of BVRLA fair wear and tear standards is desirable but not essential
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| **About the team:** | Our existing Coalville team of inspectors is responsible for reliably achieving quality and quantity outputs and providing an industry leading customer experience in the process |
| **About us:** | Motability Operations is a unique organisation, virtually one of a kind. We combine a strong sense of purpose with a real commercial edge to ensure we provide the best possible worry-free mobility solutions to over 750.000 customers and their families across the UK. Customers exchange their higher rate mobility allowance to lease a range of affordable vehicles (cars, wheelchair accessible vehicles, scooters, and powered wheelchairs) with insurance, maintenance and breakdown assistance included. We are the largest car fleet operator in the UK (purchasing around 10% of all the new cars sold in the UK) and work with a network of around 5,000 car dealers and all the major manufacturers. We pride ourselves on delivering outstanding customer service, achieving an independently verified customer satisfaction rating of 9.8 out of 10.Our values are at the heart of everything we do. They represent ambition, and we look for our people to live and breathe them every day:• We find solutions• We drive change• We careAs a Motability Operations team member, the benefits you can expect are:* Competitive reward package including an annual discretionary bonus
* 15% non-contributory pension (9% non-contributory pension during probation period)
* 28 days annual leave with option to purchase and sell days
* 1 day for volunteering
* Funded Private Medical Insurance cover
* Electric/Hybrid Car Salary Sacrifice Scheme and Cycle to Work Scheme
* Life assurance at 4 times your basic salary to give you a peace of mind that your loved ones will receive some financial help
* Funded health screening for over 50s
* Voluntary benefits: charitable giving, critical illness insurance, dental insurance, health and cancer screenings for you and your partner, discounted gym memberships and season ticket loans
* Employee Discount Scheme with an app to save on the go
* Free access to healthcare apps such as Peppy, Unmind, Aviva Digital GP and volunteering app on Hand for all employees
* Generous family leave policies

At Motability Operations, we believe in building a diverse workforce, where our people are empowered to attend work as their true selves, and we encourage people from all backgrounds to apply. We want to sustain a culture that nurtures, where employees are free to flourish and where they’re rewarded equally, regardless of race, nationality or ethnic origin, sexual orientation, age, disability, or gender. We pride ourselves on being an inclusive employer and as such, all our offices provide first rate disability access. With our hybrid working environment, we do our best to accommodate part-time and flexible working requests where possible, building on our culture of trust, empowerment, and flexibility.Please note, Motability Operations reserves the right to bring forward the closing date of any of its job vacancies if we receive a suitable number of quality applications from which to make a shortlist. Therefore, we recommend that you apply as soon as possible rather than wait until the published closing date.  |