**About the role**

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| **Role**  RV Analyst | **Location and hours**  London  35 hours per week  Hybrid working with minimum 3 days per week in the office |
| **Band**  3 | **Salary**  Competitive salary |
| **What you’ll be doing**  Motability Operations is recruiting an RV Analyst to join the Asset Risk department based in London. With a fleet of c.780k vehicles, Motability Operations is the UK’s largest car leasing company and you will play a key role in managing the risks this brings as the automotive industry undergoes the biggest transformation it has ever seen.  Reporting to the RV Manager, you will:   * Play a vital role in understanding how changes in the wider economic and automotive landscape will impact the residual values (RV) and maintenance spends (SMR) of our car and wheelchair accessible vehicle (WAV) fleet * Forecast vehicle level RVs and maintenance budgets for our fleet on a quarterly basis * Use our suite of tools to build reports and draw succinct analytical insights for senior stakeholders on key industry trends * Manage cross-functional forums and internal governance meetings, using these meetings to clearly articulate and explain the factors behind market developments and individual RV forecasts to wider business stakeholders * Collaborate with key business stakeholders including the Analytics, Pricing, VRM, Manufacturer Relations and Conversions & Adaptations teams to develop and share key insights with senior management on a timely basis * Develop relationships with car manufacturers, retailers, vehicle converters and wider industry contacts by attending vehicle launch events and external automotive conferences * Serve as a subject matter expert on future product and technological development in the industry, explaining how trends such as electrification, connected vehicles and the agency model will impact residual value risk in the future * Use your technical abilities to maintain and contribute to the continued development of Asset Risk’s forecasting processes and to drive automation of regular tasks | |
| **About you**  The successful candidate will:   * Possess a comprehensive understanding of how data should be used to answer complex business challenges * Be commercially minded and able to apply analytical approaches to deliver workable solutions in a fast-paced business environment * Work collaboratively with team members to develop clear solutions to complex problems * Have a high level of technical proficiency and the confidence to question the status quo with the aim of continually developing our forecast approach and departmental thinking * Communicate comfortably to internal and external stakeholders of all levels of seniority and function, with an ability to construct clear and coherent arguments on complex challenges * Display high levels of organisation to manage multiple projects with different stakeholders and deadlines | |
| **Minimum criteria**   * Graduate with a minimum of a 2.1 degree * Experience of working in an analytically oriented commercial environment * Strong analytical, data visualisation & problem-solving experience * Excellent communication and presentation skills, with the ability to influence others * Advanced MS Office skills, including Excel and PowerPoint * Comfortable in transforming complex data in to easily digested insights   Desirable:   * Experience of working in an analytical role within the automotive sector * Experience of producing a forecast * Experience of SQL / Snowflake * Experience of Power BI   **Who you’ll be working with**  The RV Risk team is part of the wider Asset Risk function. The department has responsibility for:   * Residual Values – MO’s largest financial risk worth over £9bn * Insurance – unique 3-year cover included in the lease * Customer Pricing – over 250,000 cars leases taken out every year * Economic Capital – capital reserves required to protect MO from unexpected and severe financial shocks * Supporting wider business initiatives such as electrification, future charging workstreams, development of emission reduction targets & ESG reporting   The department has a strong academic background, with individuals often having backgrounds in economics, statistics or maths. The RV Risk team also requires a high level of industry awareness, with team members often coming from a commercial leasing or car manufacturer background (although this is not essential). The team balances these technical skills with its industry expertise to produce forecasts in a fast-paced and continually evolving commercial environment.  As a department, we work closely with other business areas including Pricing, Manufacturer Relations, VRM and Conversions & Adaptations. We also work alongside third parties to deliver projects that enhance our forecasting approach, while we frequently liaising with manufacturers to understand future product development.  Our department has fully embraced the business’s hybrid working style with a 3:2 approach to days in the office vs. working-from-home. We are heavily engaged with wider business activities such as networking groups and employee forums, while we also host frequent departmental social events including an annual offsite. | |
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| **We’re Motability Operations** | |
| **About us** We’re the company behind the Motability Scheme. We exist to deliver smart, sustainable solutions that improve our customers’ mobility in a fast-changing world. We’re the UK’s largest car leasing company and we help over 750,000 people get on the road.  We employ over 1800 people, across London, Bristol, Edinburgh, and Coalville. We know our people are key to our success, so we aim to create an environment that allows our employees to flourish. We look for highly motivated people with a combination of commercial sense and real enthusiasm to meet our customers' needs. | |
| **What we do**  We lease a wide range of tailored mobility solutions to people who receive of one of the Government’s qualifying mobility allowances. Our customers choose a car, Wheelchair Accessible Vehicle (WAV), scooter or powered wheelchair that best suits their needs. We take care of their insurance, breakdown, servicing and more, as part of our worry-free package.  At the end of the lease, our customers can exchange their vehicle for a brand-new model. Each year we sell and move around 200,000 cars. This makes us the largest supplier of single-source vehicles back into the used car market.  The Scheme has been providing affordable, worry-free motoring for over 45 years. We pride ourselves on delivering outstanding customer service, with an independent customer satisfaction rating of 9.6 out of 10. | |
| **How we work**  We work in a hybrid way. That means remotely for up to two days each week and in our great office spaces the rest of the time. This gives us a good work/life balance and lets us collaborate and deliver for our customers. [Visit our website](https://www.motabilityoperations.co.uk/careers/) to find out more.  We do our best to accommodate part-time and flexible working requests, where possible, to build on our culture of trust, empowerment, and flexibility.  **Our beliefs and values**  We believe in building a diverse workforce, where our people are empowered to attend work as their true selves. We encourage people from all backgrounds to apply.  We want to sustain a nurturing culture. And our people to be rewarded equally, regardless of race, national or ethnic origin, sexual orientation, age, disability, or gender.  Our values are at the heart of everything we do:   * We believe no one should be left behind à We find solutions * We believe we must take the lead à We drive change * We believe everything starts with the customer à We care | |
| **What we can offer you**   |  |  | | --- | --- | |  | **Pay**: competitive salary, with a yearly discretionary bonus, based on your performance | |  | **Holiday**: 28 days, and you can buy and sell days | |  | **Pension**: 15% non-contributory pension (9% during probation) | |  | **Health and wellbeing**: Private Medical Insurance cover available for all employees and free health screenings for over 50s. Life assurance at four times your basic salary, to give you peace of mind. Free access to healthcare apps like Peppy, Unmind, and Aviva Digital GP. Mental Health Allies and an Employee Assistance Programme | |  | **Development**: A library of internal training on our myLearn platform | |  | **Family friendly**: We have competitive family leave policies | |  | **Diversity and inclusion**: We embrace the diversity of our people and empower them to come to work as their true selves. We want them to flourish and be rewarded equally. We have Employee Network Groups, and we pride ourselves on being inclusive and all our offices have first-rate disability access | |  | **Helping our community**: One volunteering day each year, and access to volunteering platform Neighbourly | |  | **Schemes**: Car Benefit Scheme for electric and hybrid cars. This means you can lease a brand-new electric or plug-in hybrid car, with insurance and more, for a fixed monthly amount. Cycle to Work Scheme. Employee Discount Scheme, to save money across lots of retailers | |  | **Other, voluntary benefits**: charitable giving, critical illness insurance, dental insurance, health and cancer screenings for you and your partner, discounted gym memberships and season ticket loans, free fresh fruit and snacks in the office | | |