**About the role**

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| **Role**  Data Product Owner – Asset Risk | **Location and hours**  London  35 hours per week  Hybrid working with minimum 3 days per week in the office |
| **Band**  3 | **Salary** |
| **What you’ll be doing**  **Reporting to the Data Product Manager, you will:**  Play a vital role in owning and developing the department’s internal systems and processes to ensure they deliver on key business needs.  Ensure products are developed in-line with Asset Risk’s overall strategy and roadmap and communicate these with both the technical development teams and business stakeholders.  Own and coordinate the requirement gathering, development process, testing, training and communication in relation to system maintenance and development.  Co-ordinate and collaborate closely with business SMEs (Subject Matter Experts) to ensure products deliver successfully on their need’s; successfully gathering and acting on user feedback and effectively communicating on updates and issues.  Become an expert in Asset Risk data systems and processes and provide business knowledge when interacting with internal stakeholders and 3rd parties.  Collaborate with key business stakeholders from a variety of teams, including Analytics, Pricing, RV Risk, Insurance Risk and Economic Capital to develop backlog and priorities in-line with business requirements.  Proactively investigate and understand issues and pain points with the systems or processes, often delving deep into the data to work out why it happened and how to make it better.  Work closely with the Data Specialist to ensure the systems and processes are in-line with the data governance framework and ensure effective management of the data within this area.  Champion Asset Risk data products both internally and externally and act as the primary point of contact for product-related queries  Support internal and external audit and review requirements to ensure best practice is followed and controls are met across Asset Risk data management tools and processes.  Deliver business value through execution of the Asset Risk Data Product Roadmap to ensure the division’s overall goals and vision are met. | |
| **About You**  **The successful candidate will be:**  Inspired by the prospect of leveraging new technologies and data to provide customer value at Motability Operations.  Be commercially minded and able to apply analytical approaches to deliver workable solutions in a fast-paced business environment.  Comfortable in engaging with multiple stakeholders (technical and non-technical) at all levels of seniority and function.  Excellent communication and presentation skills, with the ability to influence others.  Have a good understanding of data technologies, such as databases, data warehouse and data lakes.  Highly organised, with a strong attention to detail and multitasking skills.  Possess a teamwork-focused mindset and be comfortable with delegation, conflict resolution, and working with different personalities and emotions.  Thrives off supporting and helping their colleagues and wider teams and enjoys getting ‘stuck-in’ and involved in a variety of areas and issues, big or small. | |
| **Minimum Criteria**  **Essential:**   * Experience of working within a product or project environment. * Experience of working in an analytically oriented commercial environment * Experience working with multiple stakeholders across different functions or organisations. * Experience of coordinating diverse teams and strong task management.   **Desirable:**   * Experience working as a Product Owner or comparable role * Experience of Agile, Scrum or other project/product management methodologies * Background in data analytics, business intelligence, or software development * Experience using Confluence, JIRA or other task management and requirement gathering tools or similar   **Who you’ll be working with**  The Data Product team is a new team, within the wider Asset Risk division, with the responsibility for supporting, updating and enhancing the division’s data systems and processes to ensure they continue to deliver value for MO and our customers.  **The Asset Risk division has responsibility for:**   * Residual Values – MO’s largest financial risk worth over £9bn * Insurance – unique 3-year cover included in the lease * Customer Pricing – over 250,000 cars leases taken out every year * Economic Capital – capital reserves required to protect MO from unexpected and severe financial shocks * Supporting wider business initiatives such as electrification, future charging workstreams, development of emission reduction targets & ESG reporting   Following on from the successful delivery of the Asset Risk Data Project, which transformed the data management tools and processes we use across the division, we are now looking forward to transition from project to product world. This new Data Product Team will be vital in ensuring we support, enhance and develop these new tools and continue delivering for our customers over the coming years.  With our people being our greatest asset, our division has embraced the business’s hybrid working style, with 3 days in the office each week expected.  We are committed to continually developing our teams experience, knowledge and skillset, with dedicated time and budget for training and development – with both individual and team learning actively encouraged.  We are heavily engaged with wider business activities such as networking groups and employee forums, while we also host regular social events including an annual offsite. | |
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| **We’re Motability Operations** | |
| **About us** We’re the company behind the Motability Scheme. We exist to deliver smart, sustainable solutions that improve our customers’ mobility in a fast-changing world. We’re the UK’s largest car leasing company and we help over 750,000 people get on the road.  We employ over 1800 people, across London, Bristol, Edinburgh, and Coalville. We know our people are key to our success, so we aim to create an environment that allows our employees to flourish. We look for highly motivated people with a combination of commercial sense and real enthusiasm to meet our customers' needs. | |
| **What we do**  We lease a wide range of tailored mobility solutions to people who receive of one of the Government’s qualifying mobility allowances. Our customers choose a car, Wheelchair Accessible Vehicle (WAV), scooter or powered wheelchair that best suits their needs. We take care of their insurance, breakdown, servicing and more, as part of our worry-free package.  At the end of the lease, our customers can exchange their vehicle for a brand-new model. Each year we sell and move around 200,000 cars. This makes us the largest supplier of single-source vehicles back into the used car market.  The Scheme has been providing affordable, worry-free motoring for over 45 years. We pride ourselves on delivering outstanding customer service, with an independent customer satisfaction rating of 9.6 out of 10. | |
| **How we work**  We work in a hybrid way. That means remotely for up to two days each week and in our great office spaces the rest of the time. This gives us a good work/life balance and lets us collaborate and deliver for our customers. [Visit our website](https://www.motabilityoperations.co.uk/careers/) to find out more.  We do our best to accommodate part-time and flexible working requests, where possible, to build on our culture of trust, empowerment, and flexibility.  **Our beliefs and values**  We believe in building a diverse workforce, where our people are empowered to attend work as their true selves. We encourage people from all backgrounds to apply.  We want to sustain a nurturing culture. And our people to be rewarded equally, regardless of race, national or ethnic origin, sexual orientation, age, disability, or gender.  Our values are at the heart of everything we do:   * We believe no one should be left behind à We find solutions * We believe we must take the lead à We drive change * We believe everything starts with the customer à We care | |
| **What we can offer you**   |  |  | | --- | --- | |  | **Pay**: competitive salary, with a yearly discretionary bonus, based on your performance | |  | **Holiday**: 28 days, and you can buy and sell days | |  | **Pension**: 15% non-contributory pension (9% during probation) | |  | **Health and wellbeing**: Private Medical Insurance cover available for all employees and free health screenings for over 50s. Life assurance at four times your basic salary, to give you peace of mind. Free access to healthcare apps like Peppy, Unmind, and Aviva Digital GP. Mental Health Allies and an Employee Assistance Programme | |  | **Development**: A library of internal training on our myLearn platform | |  | **Family friendly**: We have competitive family leave policies | |  | **Diversity and inclusion**: We embrace the diversity of our people and empower them to come to work as their true selves. We want them to flourish and be rewarded equally. We have Employee Network Groups, and we pride ourselves on being inclusive and all our offices have first-rate disability access | |  | **Helping our community**: One volunteering day each year, and access to volunteering platform Neighbourly | |  | **Schemes**: Car Benefit Scheme for electric and hybrid cars. This means you can lease a brand-new electric or plug-in hybrid car, with insurance and more, for a fixed monthly amount. Cycle to Work Scheme. Employee Discount Scheme, to save money across lots of retailers | |  | **Other, voluntary benefits**: charitable giving, critical illness insurance, dental insurance, health and cancer screenings for you and your partner, discounted gym memberships and season ticket loans, free fresh fruit and snacks in the office | | |